

Electronic Claims Filing

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MoDOT Missouri Department of Transportation
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MoDOT is committed to an efficient claims process. We will thoroughly look into all the facts surrounding this incident and expedite the processing.

NOTE: Submission of this form does not guarantee MoDOT's acceptance of liability/responsibility. This information is merely for fact finding and verification purposes. The Missouri Department of Transportation will not reimburse you for non-factory installed equipment, damaged on the state highway system.

Contact Info:

*County: **Where accident occurred

*Name of Claimant:

*Address:

*City: State:

*Zip code:

*EMail:

*Phone:

*Fields must be completed to submit claims.

Incident Information:

Date of Incident:

Time of Incident:

Location of Incident:
(mile marker/cross street)

Provide a brief explanation of the incident and property damaged. If vehicle damage, include make/model/year description:

Once all of the above information has been received, and verified you will be given a claim number within 1-2 working days. All claims will be entered into our system where they will be processed by a Claims Adjuster from our Central Office.

Description

The electronic claims filing process ensures all claims filed by third parties are routed to the correct district. In the first drop-down box, the claimant enters the county in which the damage occurred, when the “submit” button at the bottom of the form is clicked, it goes directly to the district risk management office where the county is located. With this form, each district has the same information and can assign a claim number and begin processing the claim. It is important to have a uniform process statewide and maintain a professional claims process for our external customers. There is a statement on the form that says a claim number will be assigned within 1-2 working days. The website to electronic claim filing process for all third party claims is: <http://www.modot.org/asp/ElectronicClaimForm.htm>.

Benefit

The benefit of using the electronic claims filing process is to ensure third-party claims filed are routed to the correct district. This is an efficient and time-saving innovation.

Materials and Labor

None.

For More Information Contact:

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Additional photos can be seen by accessing the Innovations Challenge SharePoint page at: <http://sharepoint/systemdelivery/TP/Documents/InnovationsChallenge.aspx>.