Missouri Department of Transportation Job Description

Job Title: Executive Assistant

Title Code: R01026

Salary Grade: 4

Exemption Status: Non-Exempt

Supervisory Responsibilities: Lead Worker Only

District/Division: Central and District Offices - As assigned

Effective Date: 12-16-2024

Replaces (Effective Date): 07-01-2022

General Summary

The executive assistant performs standard, advanced and confidential secretarial duties requiring broad experience, skill and knowledge of department policies and practices for a department executive. Responsibilities are performed under general supervision.

Minimum/Required Qualifications

• High School Diploma or GED/HiSET

Four years of progressively responsible experience in office assistant or secretarial positions.

Special Working Conditions/Job Characteristics

Examples of Work

- 1. Manages and maintains calendars, schedules meetings, and makes travel arrangements; gathers files or materials for meetings.
- 2. Answers incoming telephone calls and greets office visitors and determines whether they should be given access to specific individuals; evaluates requests and routes inquiries to the appropriate department personnel.
- 3. Types and formats complex forms, letters, reports, and other materials, usually requiring familiarity with specialized terminology, working from rough draft, dictation and/or dictating equipment; proofreads completed work to check for correct grammar, spelling, and to ensure proper formatting is used.

- **4.** Reads and analyzes incoming memos, submissions, and reports in order to determine their significance and plan their distribution; prepares responses to correspondence containing routine inquiries.
- **5.** Establishes and maintains paper and electronic filing systems for records, correspondence, and other material.
- **6.** Attends meetings in order to record minutes; compiles, transcribes, and distributes minutes of meetings.
- **7.** Coordinates activities, such as budget preparation, personnel records maintenance, benefits administration, housekeeping and maintenance, and supply requisitions.
- 8. Opens, sorts, and distributes incoming correspondence, including faxes and email.
- **9.** Conducts searches of paper and electronic files to find needed information; locates and attaches appropriate files to incoming correspondence requiring replies; researches documents and files as necessary.
- 10. Prepares agendas and makes arrangements for various meetings as necessary.
- **11.** Prepares invoices, reports, memos, letters, and other documents using word processing, spreadsheet, database, and/or presentation software.
- 12. Conducts research, compiles data, and prepares documents for consideration and presentation.
- 13. Establishes and oversees administrative procedures related to secretarial and clerical operations.
- **14.** May perform lead worker responsibilities, including providing general guidance and instruction, assigning and reviewing work, coaching and training, and providing input to the supervisor on staffing decisions and performance management.
- **15.** Performs other responsibilities as required or assigned.