

Missouri Department of Transportation Job Description

Job Title: System Management Technician

Title Code: R01035

Salary Grade: 2

Exemption Status: Non-Exempt

Supervisory Responsibilities: None

District/Division: Central Office - Maintenance, System Management Support, Traffic, Highway Safety

Effective Date: 12-16-2024

Replaces (Effective Date): 07-01-2022

General Summary

The system management technician provides routine administrative and paraprofessional support in operations activities such as parks road management, traffic operations, sign production, maintenance management, bridge management, roadside management, highway safety program administration, construction management, and/or environmental support, including resolving routine issues and questions with a moderate degree of independence. Complex questions and nonstandard issues are referred to the appropriate personnel. Responsibilities are performed under moderate supervision.

Minimum/Required Qualifications

- High School Diploma or GED/HiSET
- Two years of advanced (beyond entry-level) clerical experience.

Special Working Conditions/Job Characteristics

- Job requires occasional, statewide, overnight travel.

Examples of Work

1. Maintains inventory records for non-expendable items, capital investment, warehouse stock, and maintenance materials.
2. Develops and/or maintains databases, spreadsheets, and manuals related to maintenance, traffic, motor carrier services, or highway safety operations.

3. Maintains inventories, reports, and department records for assigned programs.
4. Develops and monitors budget for assigned areas; approves expenditures as required by established guidelines.
5. Verifies and processes payments to vendors, political subdivisions, other governmental agencies and contractors.
6. Prepares paperwork for field purchase orders, requisitions, conferences, registrations, meals, publications, and office equipment.
7. Conducts research, runs queries and reports and provides information and practice clarification to department staff.
8. Prepares and maintains responses to correspondence in assigned areas, providing requested information and tracking the completion dates of responses.
9. Receives Sunshine requests for review and processing.
10. Performs other responsibilities as required or assigned.