

TABLE OF CONTENTS

Safety			
Moving Missourians Safely and Doing So Safely at MoDOT – Chris Redline			
Number and rate of fatalities	Quarterly	Jose Rodriguez	1a
Number of fatalities in work zones	Quarterly	Matthew Killion	1b
Number of vulnerable roadway user fatalities	April	Eddie Watkins	1c
Most common characteristics of fatal crashes	April	Katy Harlan	1d
Number and rate of fatalities involving commercial motor vehicles	July	Heather Luebbert	1e
Percent of seat belt/passenger vehicle restraint use	October	Scott Jones	1f
Number of Incidents by Safety Focus Area	Quarterly	Eric Ramsey	1g
TMA crashes and associated employee injuries	Quarterly	Josh Burks	1h
Safety Dashboard	Quarterly	Michael Frazier	1i
Employee involvement in safety	Quarterly	Evan Adrian	1j
Total number and rate of MoDOT recordable incidents	January	Tara Meisenheimer	1k
General liability claims and costs	Quarterly	Steve Patterson	1l
Service			
Providing Outstanding Customer Service – Tom Blair			
A Report Card from Missourians	October (odd years)	Taylor Brune	2a
Percent of customers satisfied with MoDOT's customer service	Quarterly	Preston Kramer	2b
Customer communication engagement	Quarterly	Chris Kelly	2c
Delivering Efficient and Innovative Transportation Projects – Brandi Baldwin			
Percent of programmed project cost vs award and final	Quarterly	Rob Frese	3a
Change order report	Quarterly	Connor Beck	3b
Projects schedule report	Quarterly	Zakary Stokes	3c
Maintenance work plan progress	July/January	Michael Middleton	3d
Innovative contracting and value engineering	July	David Simmons	3e
Governor's Cost Share Program	Quarterly	Laura Ellen	3f
Legislatively Funded Projects for Bridge, LPA and Multimodal (UNDER CONSTRUCTION)	Quarterly	TBD	3g
Operating a Reliable Transportation System – Jon Nelson			
Reliability on Major Routes	Quarterly	Ryan Hale	4a
Cost and impact of traffic congestion	October	Lisa Kuntz	4b
Average time to clear traffic incident	Quarterly	Rick Zygowicz	4c
Unplanned incident impacts on major interstate routes	October	Ray Shank	4d
Work zone delays to the traveling public	July/October	Ericka Ross	4e
Winter Severity Index – Impacts of Winter Weather on Traffic Safety, Mobility and MoDOT Operations	January/April	Paul Denkler	4f
Stability			
Managing our Assets – Mark Croarkin			
Condition of state bridges	July	Matthew Geiger	5a
Percent of structurally deficient deck area on National Highway System	July	Jerrod Jernigan	5b
Condition of state highways	July	Jacob Graessle	5c
Bike/pedestrian and ADA transition plan improvements	Quarterly	Gidget Koestner	5d
ADA compliance of facilities	October	Ian Yoakum	5e
Condition of fleet	April	Randy Aulbur	5f
Operating cost of fleet (UNDER CONSTRUCTION)	Quarterly	Amy Niederhelm	5g
Condition of facilities	April	Tammy Hefner	5h
Stabilizing Resources and Engaging our Workforce – Todd Grosvenor			
State and federal revenue budgets	Quarterly	Janel Lueckenotte	6a
Number of fulltime equivalencies expended	Quarterly	Cynthia Platter	6b
Rate of employee turnover	Quarterly	Shay Medley	6c
Level of job satisfaction (UNDER CONSTRUCTION)	TBD	TBD	6d
Malicious Email Click Rate	Quarterly	Isaac Lee	6e
Local entity cash leveraged for cost share program	Quarterly	Sunny Wilde	6f
Local program funds committed to projects	Quarterly	Ashley Buechter	6g
Building a Prosperous Economy for all Missourians – Jerica Holtsclaw			
Economic return from transportation investment	October	Monica Duncan	7a
Percent of economic development funds committed to projects	Quarterly	Doug Hood	7b
Percent of disadvantaged business enterprise participation on construction and engineering projects	Quarterly	Zainab Jasim	7c
Expenditures made to certified minority, women and disadvantaged business enterprises	Quarterly	Jeff Ball	7d
Percent of minorities and women employed	Quarterly	Andria Hendricks	7e

